



Withdrawal

The contract explanation of the customer towards Sanovita Produktions- und Vertriebs GmbH ("SANOVITA") may be withdrawn within two weeks after signing in writing, either by registered letter or by confirmed e-mail, without giving reasons. The period begins with the customer's receipt of the goods and not before receipt of this notice. The revocation period is considered sufficient to send the revocation.

The withdrawal by registered letter must be sent to: Sanovita Produktions- und Vertriebs GmbH, Bahnhofstr. 71, 78532 Tuttlingen, Germany. Alternatively, the withdrawal can be realized by to-be-confirmed e-mail to: info@sanovita-gmbh.de.

Received products are to be returned to the address of: Sanovita Produktions- und Vertriebs GmbH, Lager Wurmlingen, Eisenbahnstr. 84, 78573 Wurmlingen.

Consequences

In case of an effective withdrawal, the mutually received benefits and any benefits (e.g. interest) have to be returned back after declaring the withdrawal. If the performance received cannot be returned completely or partly or only in deteriorated condition, adequate compensation are obliged to be paid for the received performance as well as uses (e.g. use advantages).

For the deterioration of the performance received and for the derived benefits, the customer must only provide a value substitute or pay compensation if the use or the deterioration has taken place beyond the consideration of the characteristics and functioning.

Transportable packed goods are to be returned at the customer's risk. The customer has to bear the regular costs of return if the delivered goods did correspond to those ordered. Otherwise, SANOVITA shall be granted an adequate amount of time to take corrective action, facilitating delivery according to the order specifications. Obligations to reimburse payments must be made within 30 days. This period starts with receipt of the withdrawal.

Exclusion of the Right of Withdrawal

The right of withdrawal does not apply to contracts for the delivery of goods that are produced according to customer specifications or that are tailored to individual needs.
